

<u>CHIRON CENTER, INC.</u> ("Chiron") provides Continuing Education for a wide range of public safety, EMS, Chaplaincy, and Social Services personnel who attend our trainings, workshops, and courses.

All of Chiron's presenters hold a license, registration, or certificate in an area related to the subject matter; possess a master's or higher degree from an educational institution in an area related to the subject matter; have training, certification, or experience in teaching subject matter related to the presentation(s); and/or possess at least twenty years' experience in an area related to the subject matter of the course.

Chiron does not promote or advocate for any single modality of support/treatment that is discriminatory and/or likely to harm recipients based upon current accepted standards of practice; and all programs train participants to treat any recipient in an ethical, respectful, professional, and clinically sound manner.

**<u>Requests for Accommodations</u>:** Prior to attendance, please contact our offices if any accommodations are necessary to best serve your learning needs at: <u>Training@ChironCenter.org</u> or via telephone: (855) 343-6012, x744. Additionally, you may contact any Chiron representative during the course of our program(s) to request additional accommodations as necessary.

**<u>Refund/Cancellation Policy</u>:** Refunds may be available in the case of non-attendance of registered participants who give written notice at least seven (7) days prior the beginning of the initial course date. For additional information regarding Chiron's complete Refund/Cancellation Police, please contact us at: <u>Training@ChironCenter.org</u> or via telephone: (855) 343-6012, x744.

<u>Grievances and/or Concerns Regarding Courses</u>: Chiron does not discriminate against any individual or group with respect to any service, program, or activity based on gender, race, creed, national origin, sexual orientation, religion, age, or other prohibited basis; nor does Chiron require attendees to adhere to any particular religion or creed in order to participate in training.

Any concerns, complaints, or grievances regarding Chiron's programs from course attendees will be immediately addressed in a reasonable, ethical, confidential, and timely manner; and all policies and procedures regarding grievances will be made available upon request. For more

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information regarding Chiron's complete Grievance Procedures, please contact us at: <u>Training@ChironCenter.org</u> or via telephone: (855) 343-6012, x744.

<u>Continuing Education Credit</u>: All continuing education credit hours shall be awarded on the basis that one continuing education credit is equal to one hour of instructional time. It is understood that one continuing education hour is defined as a 60-minute hour, and that continuing education credit shall be awarded only for instructional time. Lunch and other breaks shall not be included in the total time awarded for continuing education credit. Furthermore, all courses will be a minimum of one continuing education hour, in one block of time.

All individuals who successfully complete the course or program(s) will receive credit for attendance. Procedures for monitoring attendance will include:

- An attendance roster;
- Sign-in/sign-out log; and
- Program evaluations completed and turned in by all attendees.

For distance learning verification, all participants will be required to sign an attestation statement affirming that they have attended the entire offering and personally completed all required activities/work within the offered course, as well as return a completed course evaluation prior to receiving their continuing education certificate.

<u>**Course Evaluations:**</u> All course participants are requested, given ample time, and strongly encouraged to give written as well as verbal feedback specific to Chiron programs that they attend. This process is offered throughout the duration of the class(es) via initial course expectations elicited from participants prior to the courses commencing (written as well as verbal); throughout the duration of the course (verbal); as well as at the end of the course (verbal and written) – both immediately at the end of the course prior to dismissal, as well as through email and/or other correspondence at any time after the completion of the course(s). *Course completion certificates will not be awarded until written final course evaluations are completed and turned in.* 

Each course's evaluations are extensively reviewed by the course instructor(s) and her/his/their direct supervisor(s) after each course is completed. Very detailed and explicit "lessons learned" are subsequently captured, discussed, and then forwarded to the Chiron Education and Outreach Division Manager for formal evaluation and assessment specific to course content, delivery, and overall program success.

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**<u>Certificates of Completion</u>**: Upon successful completion of a course and verified return of written feedback evaluation form(s), Chiron shall issue a record of course completion to each participant (e.g., letters of verification of attendance, certificates, grade slips, and/or transcripts) containing the following information:

- Name of the participant;
- License number and/or other identification number;
- Course title;
- Provider name and address;
- Board-recognized and/or other approval agency name;
- Date(s) of course;
- Number of continuing education credit(s); and
- Signature of the course instructor, provider, or provider designee.

**Licensed Mental Health Professionals:** Chiron is an approved continuing education provider by the California Association of Marriage and Family Therapists (CAMFT), Provider #132557, in compliance with the Continuing Education Provider Approval (CEPA) Program Guidelines. All indicated courses will meet the qualifications for direct hours of instruction for continuing education credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences.

Similarly, because Chiron is an approved continuing education provider for LMFTs, LCSWs, LPCCs, and/or LEPs in the state of California, mental health professionals in other states with similar licenses may be eligible for CE units. If mental health professionals licensed in a state other than California wish to receive CE credit for a course, they **must contact Chiron's training division prior to the course** to determine if they are eligible for CE units *unless* their state and license are clearly, and directly listed as eligible for continuing education units in the advertisement/announcement for each specific Chiron course being offered.

## Law Enforcement, Emergency Medical Technician (EMT), Paramedic, District Attorney, Chaplaincy, and other Personnel Serving in the Field of Public Safety: Chiron regularly partners with approved continuing education providers for personnel involved in the entire continuum of public safety in order to offer CE-approved courses. If you or your agency wishes to receive CEs specific to your profession, steps can be taken to gain continued education-

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approved status prior to course attendance. Please contact us directly at



<u>Training@ChironCenter.org</u> or via telephone: (855) 343-6012, x744 in order to discuss the possibility of CEs available specific to your license, degree, and/or certification(s). *CEs cannot* be given specific to any profession, under any circumstance, unless direct approval is formally established with an approved continuing education provider prior to each individual course.

International Critical Incident Stress Foundation (www.ICISF.org) - Approved Courses:

Chiron personnel are approved instructors for the following ICISF courses:

- Assisting Individuals in Crisis and Peer Support,
- <u>Group Crisis Intervention</u>,
- Advanced Group Crisis Intervention,
- Law Enforcement Perspectives for CISM Enhancement,
- <u>Strategic Response to Crisis</u>, and
- <u>Stress Management for the Trauma Service Provider</u>.

All ICISF-approved courses offered by Chiron will be formally designated as such, and participants who successfully complete the course(s) as well as turn in written final evaluations will receive ICISF certificates of completion in addition to any other applicable CE certificates.

## Equine Assisted Growth and Learning Association (www.EAGALA.org) - Approved

**Courses and Workshops:** Chiron's Equine Program, <u>Still Standing</u>, is an EAGALA-approved program, and we are active members of the <u>Southern Oregon EAGALA Networking Group</u>. EAGALA-approved CEs may be provided to both mental health professionals as well as equine professionals for designated Still Standing workshops and courses. Please contact us directly at <u>StillStanding@ChironCenter.org</u> or via telephone: (855) 343-6012, x742 for more details.

<u>Additional Information</u>: If you require any additional information related to our continuing education opportunities and/or if you have any questions, comments, or concern regarding any of Chiron's presentation, trainings, courses, or workshops, please contact us directly at <u>Training@ChironCenter.org</u> or via telephone: (855) 343-6012, x744.

# Thank you very much for your interest in our upcoming program(s) and continued education opportunities. We look forward to meeting you at one of our courses soon!

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